



Myanma Awba Group

Stakeholder Engagement Policy



Myanma Awba Group ('Awba') operates across all segments of the agribusiness value chain in Myanmar, especially through its industrial agro-chemical manufacturing, repackaging, product transportation (land and water), distribution, and technical services to end-users/farmers through avoidance and/or mitigation¹.

To maintain the highest standards of business conduct and make its impact a positive one, Awba believes that open dialogue and constructive relationships with its stakeholders, based on trust, mutual respect and understanding, are essential. Furthermore, Awba strives to bring mutual benefits and long-term value to our stakeholders and make a positive difference in the communities where we work and live. We aim to build strong communities by empowering underprivileged people to improve their future within the context of responsible agribusiness development.

Stakeholders are individuals, groups of people, or organisations that have an interest in Awba and can either affect or be affected by the conduct of our business.

In compliance with the IFC Performance Standards and to achieve sound stakeholder engagement, Awba commits to the following:

- Recognise that stakeholder engagement is an ongoing and mutually beneficial process which provides opportunities to share knowledge and make better informed business decisions;
- Identify and engage interested and affected stakeholders to understand their perspectives and expectations, with special attention to vulnerable groups;
- Value open and honest communication, and provide – where possible – information disclosure channels to communicate meaningful, accurate and readily understandable information to its stakeholders;
- Ensure two-way dialogues with stakeholders on an ongoing basis to consult on the environment and social impact of its operations and possible mitigation measures.
- Awba has developed, implemented and disclosed a Community Grievance Mechanism on its website to ensure that such grievances are readily received and resolved. For its recently commissioned Hmawbi Agriculture Input Complex (HAIC), Awba has assigned one Community Engagement Coordinator and four Community Engagement Volunteers to raise awareness about this mechanism to report any concerns confidentially, anonymously and without fear of reprisal, as governed by the applicable company procedures and meeting core criteria of legitimacy, accessibility, predictability, equitability, compatibility and transparency as defined in the OECD Guidelines for Multinational Enterprises;
- Awba has also established a Village Development Advisory Committee around its Hmawbi agro-chemical plant to ensure on-going communication channels on any environmental, labour and/or occupational health and safety issues;
- Awba manages the security arrangements and the use of security forces at its facilities by applicable law and IFC Good Practice Handbook on the Use of Security Forces, to avoid unlawful or abusive acts against workers and communities;

¹ Scope: this policy shall be enforced in all wholly owned and/or controlled Awba operations, including industrial facilities, fertiliser warehouses, distribution centres.



The policy will be made available and displayed at all operating sites and sales centres and translated into the local language. Awareness sessions will be conducted to train all Awba employees, contractors and service providers. Every employee in the Myanmar Awba Group is held responsible for the effective implementation of this policy.

The Group HSE committee of Myanmar Awba Group will play a leadership role in the implementation of this policy through the annual review of the effectiveness of the Community Grievance Mechanism.

On behalf of the Awba Group Board of Directors, the Awba Chief Operating officer (CEO) hereby adopts this policy.

A handwritten signature in purple ink, consisting of a vertical line on the left, a loop in the middle, and a horizontal line on the right that curves upwards at the end.

Thadoe Hein

Chairman and Group Chief Operating Officer
(GCEO),
Myanmar Awba Group Chief Operating Officer
(CEO)